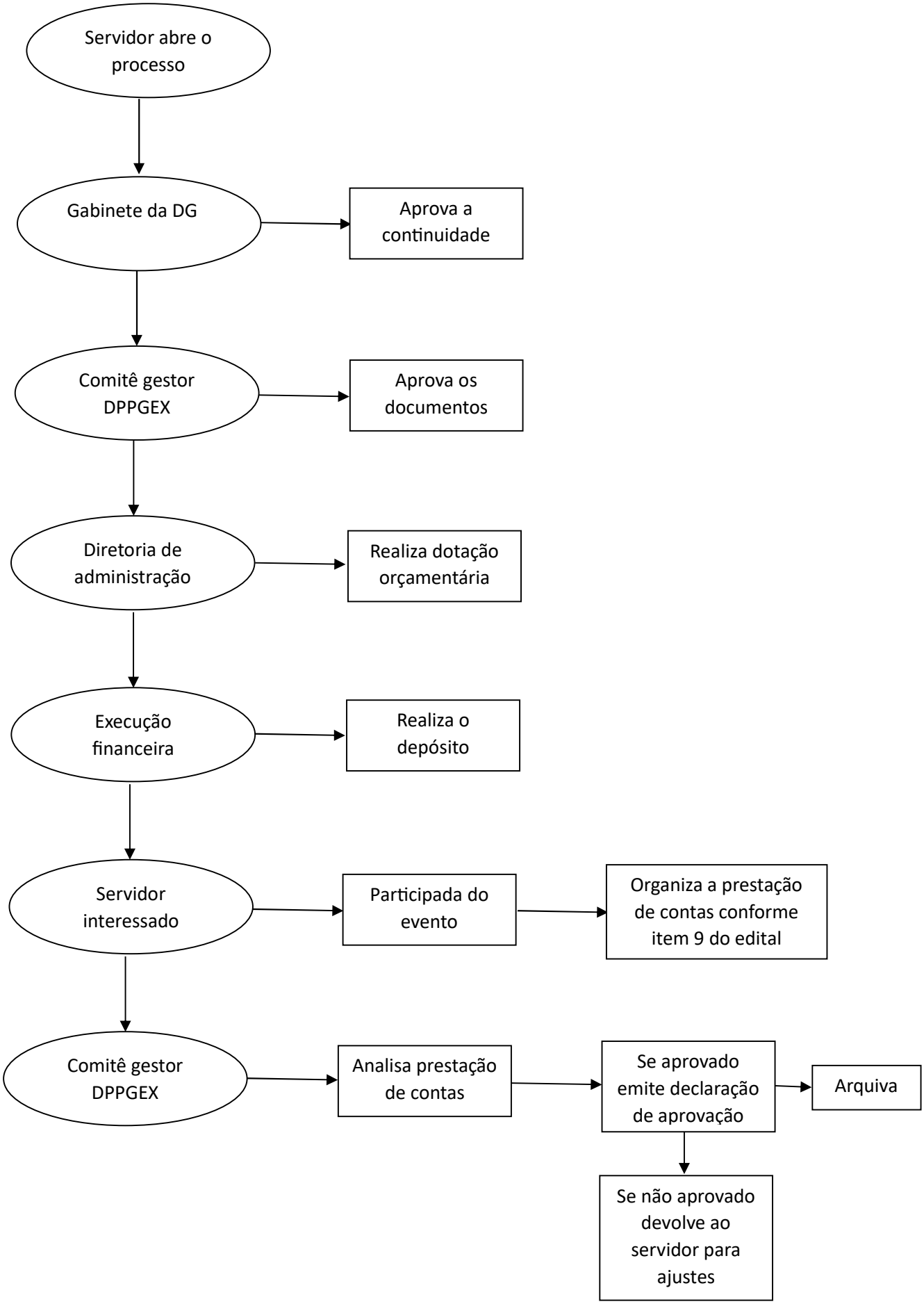Fluxograma do processo via Sipac